

## 2020 SURVIVAL GUIDE TO HOMELESS SERVICES

### ARE YOU HOMELESS OR AT RISK OF LOSING YOUR HOUSING?

To access homeless/housing crisis services, everyone must complete a Coordinated Entry (CE) Assessment. CE is a process to assess, prioritize and connect people who are experiencing a housing crisis to resources that will prevent or end their homelessness. CE Assessments are conducted at these locations in Delaware County:

- COMMUNITY ACTION AGENCY:** 1414 Meetinghouse Rd., Boothwyn  
Mon. through Fri., 8:00 AM – 3:00 PM (610) 874-8451
- COMMUNITY ACTION AGENCY:** Darby, by appointment only (610) 874-8451
- HORIZON HOUSE** located at **MENTAL HEALTH PARTNERSHIPS:**  
7200 Chestnut St., (rear entrance), Upper Darby (267) 507-3875  
Mon. & Thurs 9:00 AM – 5:00 PM; (Hours may vary)(Last assessment 4:00 PM)
- SALVATION ARMY:** 151 West 15<sup>th</sup> St., Chester (610) 874-0423  
Mon. through Fri., 9:00 AM – 5:00 PM (Last assessment 4:00 PM)

\* = Spanish translation services available



### EMERGENCY SHELTER PROGRAMS

- CITYTEAM MINISTRIES (Single Men):** 634 Sproul St., Chester  
Overnight emergency shelter (610) 872-6865
- COMMUNITY ACTION AGENCY of DELAWARE COUNTY:**  
1414 Meetinghouse Rd., Boothwyn (610) 874-8451
- CONNECT-BY-NIGHT:** 7200 Chestnut St., (rear entrance), Upper Darby  
Overnight church-based shelter for single adults (267) 507-3850 press 3
- DOMESTIC ABUSE PROJECT:** Emergency shelter for victims of domestic violence.  
Domestic Abuse **HOTLINE 24/7** (610) 565-4590
- FAMILY PROMISE OF DELCO:** Overnight church-based shelter for families. Call to schedule an intake assessment (484) 480-6756
- LIFE CENTER OF EASTERN DELAWARE COUNTY:** 6310 Market St., Upper Darby  
Emergency shelter for single adults (610) 734-5770
- SALVATION ARMY WARMING CENTER:** 151 West 15<sup>th</sup> St., Chester  
Overnight shelter for single adults (610) 874-0423



### HOUSING SUPPORT & PROGRAMS

- CATHOLIC SOCIAL SERVICES:** 130 East 7<sup>th</sup> St., Chester Homeless case mgt., money management classes, food pantry (610) 876-7101
- CITYTEAM MINISTRIES, Second Chance Program:** 634 Sproul St., Chester  
Transitional residential program for single men (610) 872-6865
- COMMUNITY ACTION AGENCY OF DELAWARE COUNTY:**  
**Financial housing assistance & Utility assistance** (610) 874-8451  
**Weatherization Program** (610) 521-8770
- DELAWARE COUNTY HOUSING AUTH:** 1855 Constitution Ave. Woodlyn (610) 876-2521
- CHESTER HOUSING AUTHORITY:** 1111 Ave. of the States, Chester (610) 904-1111\*
- MOTHER'S HOME:** 51 North MacDade Blvd., Darby Transitional housing program for single pregnant women 18 or over (610) 583-4663



### DRUG & ALCOHOL SERVICES (D & A)

- CROZER-CHESTER MED. CENTER** Open access, Mon – Fri 7:00 AM to 11:30 PM  
Located at 1 Medical Center Blvd., Chester, main hospital next to the emergency room: (610) 619-8600
- KEYSTONE CENTER:** 2001 Providence Ave., Chester  
Detox / Rehab – 24/7 (800) 558-9600 | (610) 876-9000
- MERAKEY:** 800 Chester Pike, Sharon Hill Walk-in assessments  
Mon. – Fri., 8:30 AM – 1:00 PM, D & A treatment and case mgt. (610) 537-1765



### BEHAVIORAL HEALTH SERVICES

- CROZER-CHESTER MEDICAL CENTER, Community Campus, Outpatient Services:**  
301 W. 15<sup>th</sup> St., Chester Base Service Unit (BSU B) Intake, assessment, outpatient and case mgt. Chester (610) 619-8700 \*
- MERAKEY:** 800 Chester Pike, Sharon Hill, Base Service Unit (BSU A)  
Intake, assessment, outpatient and case management (610) 534-3636
- OMNI HEALTH SERVICES:** Comprehensive mental health services for children, adults, families & seniors. Outpatient, PEER services, assessments  
Chester (484) 480-6284 | Upper Darby (484) 469-4319
- PEER WARM LINE:** Manned by peers in recovery from mental illness (855) 464-9342



### CRISIS INTERVENTION SERVICES

- CROZER-CHESTER MEDICAL CENTER:** 1 Medical Center Blvd., South Dr., Chester  
Mental Health Crisis Services - 24/7 (610) 447-7600
- DELAWARE COUNTY CRISIS CONNECTIONS TEAM: (DCCCT)**  
Mobile MH and D & A crisis outreach services - 24/7 (855) 889-7827
- ELWYN/NATALE:** Residential crisis and treatment program (610) 891-2324
- VETERAN'S CRISIS LINE:** (800) 273-8255 then PRESS 1 \*

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### HOMELESS OUTREACH / DAY PROGRAMS

- COFFEE CLUB @ CATHOLIC SOCIAL SERVICES:** 130 East 7<sup>th</sup> St., Chester  
Drop-in service to the homeless and needy; coffee, public showers, laundry and other supports (610) 876-7101
- CONNECT-BY-DAY:** 7200 Chestnut St., (rear entrance), Upper Darby  
Peer-based case mgt. outreach, & vocational services for the homeless (267) 507-3850 press 3
- HORIZON HOUSE P.A.T.H.:** Outreach and case management services for homeless persons with mental illness. PATH Housing First Program (not on site) (610) 328-1306
- OUTREACH RESPONSE LINE:** Call if you see a homeless person in your area and an outreach team will attempt to engage the person (267) 258-1974
- STEPPING STONE DAY CENTER:** Salvation Army Chester Corps  
151 West 15<sup>th</sup> St., Chester Drop-in Center for homeless adults showers, case management, outreach (610) 874-4266



### OTHER SERVICES

- AIDS CARE GROUP:** Services for persons and families affected by HIV or AIDS, HIV Counseling/Testing - medical, dental and other supports  
Chester (610) 872-9101 \* | Sharon Hill (610) 583-1177 \*
- BERNARDINE CENTER:** 2625 West 9<sup>th</sup> St., Chester Classes for life skills, ESL, computer. Food distribution & meal times vary, call for schedule (610) 497-3225
- CATHOLIC SOCIAL SERVICES:** 130 East 7<sup>th</sup> St., Chester  
Homeless case mgt., money management classes, food pantry (610) 876-7101
- DOMESTIC ABUSE PROJECT:** Counseling & legal assistance for victims of domestic violence Abuse **HOTLINE 24/7** (610) 565-4590 | Office (610) 565-6272
- FAMILY & COMMUNITY SERVICE: (FCS)** 600 N. Olive St., Media  
Counseling, HIV/AIDS case mgt. and other supports (610) 566-7540
- MENTAL HEALTH PARTNERSHIPS:** 7200 Chestnut St., (rear entrance), Upper Darby  
**Project Share Recovery Learning Center** (267) 507-3850 press 4
- WOMEN'S AND CHILDREN'S SERVICES OF THE FOUNDATION FOR DELAWARE COUNTY:** Healthy Start, Nurse-Family Partnership, WIC, El Centro, and Medical-Legal Partnership, other services for pregnant women and families with children ages 0 to 5 (610) 497-7344



### PREPARED MEALS / FOOD

- BERNARDINE CENTER:** 2625 West 9<sup>th</sup> St., Chester (610) 497-3225  
Hot meals, times vary, call for schedule
- CATHOLIC SOCIAL SERVICES:** 130 East 7<sup>th</sup> St., Chester food pantry (610) 876-7101
- CITYTEAM MINISTRIES:** 634 Sproul St., Chester (610) 872-6865  
Hot meals, Sun-Fri 5:30 PM, Sat 5:00 PM + food pantry
- LIFE CENTER OF EASTERN DEL. COUNTY:** (CAADC): 6310 Market St., Upper Darby  
Serves meals 7 days/week at 6:30 PM (610) 734-5770
- DELAWARE COUNTY INTERFAITH FOOD ASSISTANCE NETWORK (DIFAN):**  
Coordinates 9 food cupboards Contact FCS @ (610) 566-7540
- SALVATION ARMY:** 151 West 15<sup>th</sup> St., Chester (610) 874-0423  
Breakfast: Mon. thru Fri., 8:30 AM; Lunch: Mon. thru Fri., 12:00 Noon
- SALVATION ARMY:** 22 North 9<sup>th</sup> St., Darby (610) 583-3720  
Lunch: Tuesday through Friday, 12:00 PM to 12:30 PM Food pantry by appt.



### GOVERNMENT & LEGAL SERVICES

- CAREER LINK:** 701 Crosby St., Suite B, Chester (610) 447-3350 \*
- CAREER LINK:** Delaware County Community College, Media (610) 723-1220
- DELAWARE COUNTY GOVERNMENT OFFICES:**  
**Drug & Alcohol | Adult & Family Services | Behavioral Health** (610) 713-2365  
**COSA Services for Aging** (610) 490-1300 \*  
**Children & Youth Services** (800) 416-4511
- LEGAL AID OF SEPA:** 419 Avenue of the States, Suite 605, Chester Legal services for low income persons Toll - free (877) 429-5994 \* or Chester (610) 874-8421
- NATIONAL CALL CENTER FOR HOMELESS VETERAN'S:** (877) 424-3838
- PUBLIC ASSISTANCE:** Chester (610) 447-5500 \* | Darby (610) 461-3800
- SOCIAL SECURITY ADMINISTRATION:** (800) 772-1213
- VETERAN'S AFFAIRS OFFICE:** Government Center, Media (610) 891-4539



*The SURVIVAL GUIDE TO HOMELESS SERVICES is produced annually by the Homeless Services Coalition (HSC) of Delaware County. Since 1991, the HSC has been assisting homeless people in Delaware County to become self-sufficient and to secure safe, affordable housing. For more information call (610) 713-2365 Revised: Jan. 2020 -- REV 2 Website information and links are subject to change by providers at their discretion.*